

# SURFSIDE III NEWSLETTER



"The best way to predict the future is to invent it" ~Alan Kay

Aug 2006

# **Message From Board of Directors**

# July 26th Open Board Meeting Cancelled - Rescheduled For Wednesday, August 9th, and Second Wednesday Thereafter

During the executive session on July 5th, it was discovered that only one Board member would be available for the regularly scheduled open meeting on July 26th. Since there could not be a quorum, that meeting is being cancelled. The Board decided to move up the meeting to be held in August to August 9th, which is only two weeks after the date of the cancelled meeting. In addition, they decided to move the rest of the future open meetings to the second Wednesday of the month.

#### Car Wash

Unfortunately, we have been experiencing almost daily removal of the nozzle from the hose that is used for the car wash. The Board has decided not to continue to supply a nozzle. We are asking homeowners to bring their own nozzle down to the car washing area. Please report any vandalism to the management company. Hoses have also been destroyed and we all pay for the cost to replace them.

#### **New Pool Rule**

In response to information provided by owners at the last open Board meeting, the Board passed unanimously a motion requiring that anyone under the age of 18 years of age not be allowed in the pool area without being accompanied by an adult.

We appreciate your compliance and willingness to adhere by the rules of the Surfside III Homeowners Association.

If you should have any questions, please contact Lordon Management at (800) 729-5673, ext. 3380.

## **Owner/Resident Information Update**

We are asking that you fill out and return the <u>enclosed mandatory information sheet</u> with your dues payment. This information must be current in our files which will be used in emergencies and will also help in identifying residents during security exercises.

## Committee Briefs

**Budget Committee** (Chair: Wayne Matayoshi, <u>wayne.j.matayoshi@boeing.com</u> and <u>wjm3206@peoplepc.com</u>, send to both emails...he travels)

A budget committee meeting was conducted on 7/15/06 from 10 am -12 pm in the clubhouse.

### **Discussion**

## 1. Committee duties and responsibilities

- 2. Review previous month's budget variances
- 3. Identify accounting issues that need clarification from Board/Lordon

#### Members present

(Still need about 2-3 more members)

- 1. Wayne Matayoshi (Chairperson)
- 2. Ira Rubinson
- 3. Kelly Egan

## Management

## Topic Discussion/Notes:

The committee discussed duties and responsibilities among members to clarify specific tasks to be covered by each member. The tasks were assigned as follows:

Wayne Matayoshi: Submit monthly report, Coordinate with Board and Lordon Management for data/info issues, Identify potential reserve rebuilding options, Review Reserve Study in preparation for 2007, and Status special assessment contracting and maintenance log

Ira Rubinson: Review monthly data reports from Lordon Management, Create variance spreadsheets/graphs, and Identify issues for clarification/potential savings

**Kelly Egan:** Perform monthly review of operational budget expenditures and variances, Conduct specific issue review with committees to evaluate actual costs, and Maintain contact with Landscaping Committee for future budget planning

A review of June expenditures identified the Additional topics to be discussed with Lordon following items to be discussed with Lordon | Management will be: Management for further clarification:

- 1. Insurance costs breakdown (policy breakdown)
- 2. Lock & key expenses
- 3. Plumbing repairs
- 4. General operating costs
- 5. Legal costs

- 1. Electronic copies of reports (read-only) for easier distribution to committee members
- 2. Electronic/hard copies of maintenance, petty cash, and any other logs
- 3. Special assessment accounting and contracting issues
- 4. Monthly meeting at Lordon to review issues/questions

Next Budget Committee meeting will be on Saturday 8/12/06 from 10-12 in the clubhouse.

Communications/Newsletter Committee (Chair: Linda Kodman 805/488.2332 H, Linda@kodman.com)

The communications committee has added three new members\*\*. Michael Giler and Lynn Cannon are no longer on our roster, however we hope they will be able to participate in collateral ways in the future.

Tanya McArthur\*\* (tonya@pathgate.com, 310/924-9663 W) Tanya is going to spearheading efforts to improve communication with the real estate community. Tanya will be working with realtors to learn of their concerns and ideas to improve the information flow in both directions.

Nari Mabry\*\*(bravenarr@yahoo.com, 805/488-1448 H) Nari has offered to be the first member of our new Rules Enforcement Committee. We look forward to seeing his contributions to the newsletter in the future.

Daniel Kessner\*\*(dkessner@csun.edu, 818/709-8534 H) Daniel is our third new volunteer. He will be receiving an assignment this month.

Joyce Alcorn (805/488-8008) is also volunteering with us through a "temporary CC&R's subcommittee" until they can get a few more volunteers and a chairperson. Then they will become their own committee. Joyce took on the painful task of reviewing the current Rules and Regulations (R&R's), cross-referencing them to the CC&R's and identifying any problem areas of conflict.

*Marion Kelemen* (805/986-0303) Marion will be serving as our liaison to the town home owners. She will be helping us to assemble a list of owners with their unit owned and contact information so we can include them in any future surveys, notices, or other correspondence. This is part of a larger effort to synchronize all versions of contact lists with that of the management company to assure everyone

receives their communications.

Linda Veatch (Ivbee20@yahoo.com) has been our power reader and power typist the past few months working very hard on the R&R while she recuperated from knee replacement surgery. Linda V. took the R&R to CC&R cross references from Joyce and typed them up into a format the Board could easily work with and eventually post to the website. Linda V. also typed up the Employee Manual versions for the Board to consolidate.

George Gibby (webmaster@surfsideiii.com) If you can't tell from his email address, George is our webmaster. While Ira Green posts "content", George is the "make it work" guy. He has been building in and testing several new features for the site. Please visit and check out the new "Ask Surfside III a Question" page. This page will be used to forward questions to the appropriate person either within the Board membership, committee structure, or the management company. Not only will the inquirer receive a response, but the question/answer will be added to a "knowledge base" for volunteers to use when fielding such questions in the future. We recently learned that George built the original Surfside III website and has been dedicated to the cause from its inception. Be sure to visit the website regularly and give George feedback.

#### Environmental Concerns Committee (Chair: Michelle Hoffman, 805/488.6059, stitchnbike@adelphia.net

#### GOOD NEWS FROM THE ENVIRONMENTAL COMMITTEE

**ORMOND BEACH** Since the ultralights and paragliders were banned from Ormond Beach last year, the birds have returned. There are 10 Least Tern nests and 46 Snowy Plover nests. There is an official count going on and so far there are over 100 baby birds who have survived.

**HALACO** There is an ongoing inspection by the EPA for the possibility of Halaco becoming a superfund site. Stay tuned.

**THE END OF PERKINS ROAD** New planters and a drip system have been installed in the parking lot adjacent to Ormond Beach. Saturday, July 8, volunteers along with members of the Oxnard City Corps planted California natives in the planters. Drop by and take a look.

The environmental committee is always looking for more committee members.

BE ON THE LOOKOUT FOR NOTICES APPEARING ON THE MAILBOXES AND CLUBHOUSE ENTRIES FOR ENVIRONMENTAL ALERTS.

**Neighborhood Watch Committee** (Chair: Anonymous for safety reasons, neighborhoodwatch@surfsideiii.com)

Our July, 6th meeting went well. 5 neighbors were present. Discussion involved, the police log, local events, and Neighborhood Watch "Do's and "Don'ts", which we will be covering at our next meeting, when Officer Burns will join us. Next meeting Date is Thursday, August 3rd, at 7 PM. Coffee and donuts will be served. We hope you can attend.

## **Committees Without Briefs**

- Architectural Committee (Chair: Linda Kaplan 818/887.6565, sidekap@aol.com)
- Clubhouse Committee (Chair: Katy Greenstreet 805/488.5464)
- Landscaping Committee (Chair: Terry Smith 805/648.5433 home, 805/340.0343 cell, smithannterry@yahoo.com)
- Maintenance Committee (Chair: Louis Zeller, (626) 812-0407)

<u>Inactive Committees</u> (Contact ira.green@surfsideiii.com to Volunteer)

Risk Management Committee: Seeking chair and members match owners

Recruitment Committee: Seeking chair and members match owners

Seeking chair and members to identify, analyze, and develop recommendations to the Board with regard to ethical, insurance, and potential legal issues. Will NOT be giving legal advice.

and residents to volunteer board and committee vacancies as they occur, present those recommendations to the Board, and orient any new volunteers to their positions. chair and members to monitor violations which endanger the security, peace, and property values of our community. Confidential reporting of violations and actions taken will hopefully serve as reminders to all of us, thus preventing the need for fines **NEW!** 

# **Contact Information**

#### FOR MAINTENANCE OR ANY RESIDENT SUPPORT ISSUES:

Jennifer M. Critchfield (800)729-5673 extension 3380

jennifercritchfield@lordonmanagement.com

When emailing, always copy (cc) Donalea Bauer at donaleabauer@lordonmanagement.com

Note: Anna Hernandez is on an extended personal leave.

Whether by telephone or e-mail, Jennifer will respond by telephone (be sure to leave your telephone number on the message) or e-mail before the end of the next business day. Contacting Jennifer assures recording and logging of the request and copying Donalea assures management follow-up. To escalate your problem, please call Donalea Bauer at extension 3342. When all else fails and you have exhausted the above channels, please e-mail Ira Green at <a href="mailto:ira.green@surfsideiii.com">ira.green@surfsideiii.com</a> and please give him the details of your attempts to get a response so that the Board can address our operational procedures and be sure that you get your needs met.

While you may reach Linda Flores (she only works for Surfside III about 1 day a week) or Hector Ibarra at the local Surfside III office, their duties do not allow time to return all their calls as quickly as you can get a response from Jennifer and their calls also do not then get logged. Please call Jennifer Critchfield.

If you try to reach Hector Ibarra or Linda Flores at the local surfside office, or Linda Flores at the Westlake office and they are not there please be aware, because of their work load, they can not return calls in any timely fashion. It is Jennifer's job to handle the volume of calls and be sure that they are answered or returned by the appropriate people. We apologize for the frustration of residents who have left messages on the Westlake extension or at the Surfside office and we are working hard to set up a system to handle the volume received from our Surfside III residents. We have also implemented a recording tracking system for calls.

#### **Surfside Direct Contacts:**

Surfside III COA 600 Sunfish Way Port Hueneme, CA 93041 www.surfsideiii.com manager@surfsideiii.com

#### **Management Company:**

Jennifer M. Critchfield, assistant community manager

**Email:** 

jennifercritchfield@lordonmanagement.com

Phone: 800-729-5673 x 3380 Linda Flores, community manager Email: manager@surfsideiii.com

Donalea, Vice President

Email: donaleabauer@lordonmanagement.com

Phone: 800-729-5673 x 3342

#### Our Board:

Bill Betts - President bill.betts@surfsideiii.com
Ira Green - Vice-president ira.green@surfsideiii.com
Inna Giler - Treasurer inna.giler@surfsideiii.com
Karl Twyman - Secretary karl.twyman@surfsideiii.com
Joe Dehorty - Director joe.dehorty@surfsideiii.com

#### Lordon Property Management:

31416 Agoura Road, Ste 105 Westlake Village, Ca. 91361 800-729-5673 Ext. 3380 818-707-0200 Ext. 3380

# **Calendar of Events**

*Note*: The open Board Meetings have been changed to the second Wednesday of each month.

	August 2006	September 2006	October 2006
09	Board Meeting in the clubhouse at 7:00 pm (mark your calendar)	13 Board Meeting in the clubhouse at 7:00 pm (mark your calendar)	11 Board Meeting in the clubhouse at 7:00 pm (mark your calendar)
END OF NEWSLETTER			